

PATENT
17207-00009

IN THE UNITED STATES OFFICE OF PATENTS AND TRADEMARKS

Applicants: Nabe et al.

: Group Art Unit: 2164

Serial Number: 09/828,414

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Filed: April 6, 2001

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For: METHODS AND SYSTEMS FOR
CUSTOMER RELATIONSHIP
MANAGEMENT

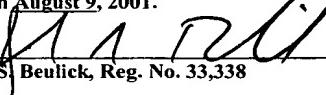
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CERTIFICATE OF MAILING

I certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Attention: Box Missing Parts, Washington, D.C. 20231, on August 9, 2001.


John S. Beulick, Reg. No. 33,338

PETITION FOR EXTENSION OF TIME

Attention: Box Missing Parts
Assistant Commissioner For Patents
Washington, D.C. 20231

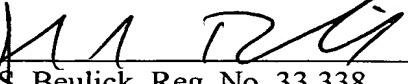
Applicant hereby petitions the Patent Office for a one-month extension of time to and including August 10, 2001, to file a response to the Notice to File Missing Parts of Nonprovisional Application dated May 10, 2001.

The Patent Office is hereby authorized to debit Deposit Account 01-2384 in the amount of \$110.00 for payment of the extension now requested. If any additional extension fee is required, charge Account No. 01-2384. A duplicate copy of this letter is enclosed.

Respectfully submitted,

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